

MONMOUTH COUNTY SHERIFF'S OFFICE



ACES 9-1-1

ADULTS CALLING EMERGENCY SERVICES

SHAUN GOLDEN, SHERIFF



A Message from Sheriff Shaun Golden

The Monmouth County Sheriff has instituted an agency-wide commitment to excellence. The men and women who serve here are dedicated to maintaining the highest standards of professionalism and excellence in the field. We will bring together the right team, provide the most comprehensive training, and utilize the latest technology to remain among the premier law enforcement agencies in the nation.

SHERIFF SHAUN GOLDEN

THEODORE F. FREEMAN, JR
Executive Undersheriff

SPECIAL OPERATIONS
ROBERT J. DAWSON, JR
Undersheriff

LAW ENFORCEMENT DIVISION
DARRYL G. BRECKENRIDGE, SR
Undersheriff

COMMUNICATIONS DIVISION
PHILIP E. MEEHAN
Undersheriff

CORRECTIONS DIVISION
VICTOR IANNELLO
Warden

**OFFICE OF EMERGENCY
MANAGEMENT**

**MONMOUTH COUNTY
POLICE ACADEMY**
TERENCE P. MAHON
Director

**MONMOUTH COUNTY
FIRE MARSHAL'S OFFICE**
FRED MIGLIACCIO
Fire Marshal

As testament to our commitment the Monmouth County Sheriff's Office is the only county in the state to achieve "Five Star" accreditation of the Law Enforcement Division, the Corrections Division, Correctional Healthcare, the Communications Division, and the Monmouth County Police Academy. We serve as a role model to other Law Enforcement Agencies throughout the state and will continue to raise the standard of law enforcement excellence in New Jersey. Teamwork, training and technology are three essential tools the Monmouth County Sheriff's Office uses to ensure our county remains a great place to live, work and raise a family.

A handwritten signature in black ink that reads "Shaun Golden". The signature is written in a cursive, flowing style.

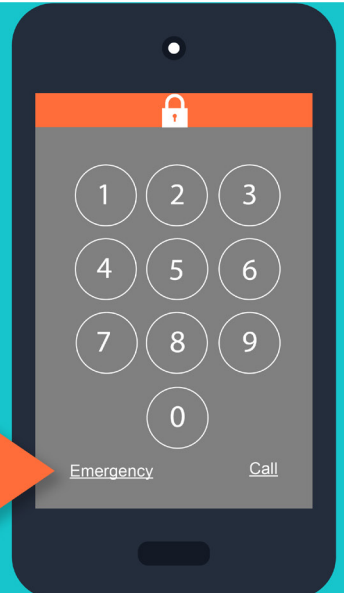
Key Points to Remember

- An emergency is a situation which may pose an **immediate risk** to health, life, property or the environment.
- 9-1-1 is the number to dial in the event of an **emergency**.
- Be precise when reporting the location of the **emergency**.
- Stay calm, and speak clearly.
- To maintain the connection between yourself and the 9-1-1 operator stay on the phone until you are advised to disconnect.
- Use 9-1-1 when time is not on your side.



All smart phones will enable you to **DIAL 911** even if the phone is locked and you do not know the code.

Look for the **EMERGENCY CALL** button on the screen.



Call 9-1-1 When...

- Chest Pain
- Shortness of breath
- Severe Headache/Dizziness
- Any uncontrolled bleeding
- Any type of audible alarm
- Things that are out of the ordinary
- To report a crime
- To report a fire
- To save a life
- Anytime an emergency response is required by law enforcement, fire, or emergency medical personnel



When NOT to call 9-1-1

- When there is no emergency
- To report electricity or utilities are off
- To report traffic jams
- To ask about government services or general information



If calling 9-1-1, what do you do?

- **Stay calm and state your emergency. (An emergency is when you need an ambulance, a fire truck, or police to come to the location)**
- **Speak loudly and clearly.**
- **Let the operator speak mostly and do not interrupt.**
- **Follow all instructions.**

Be prepared to:

- **Give the 9-1-1 call taker your name, phone number and the address where help is needed.**
- **Answer the call taker's questions.**
- **Stay on the phone with 9-1-1 until they tell you it is ok to hang up.**



Did you know that you can text 9-1-1 in an emergency if it is too dangerous to talk?

Simply send your text to 9-1-1 with as much information on your emergency and location to receive assistance.



IMPORTANT NUMBERS

Local Police:

Town Hall:

Pharmacy:

Power Company:

Telephone Company:

Television Company:

Other Utility:

Doctor(s):

Other Important Number(s):

If you think it is a REAL emergency

CALL 9-1-1 IMMEDIATELY

In the game of life, whatever cards you are dealt in an Emergency, ACES are always YOUR winning hand.

PROGRAMS OFFERED BY THE MONMOUTH COUNTY SHERIFF'S OFFICE:

**PRESENTATIONS
& DEMOS**

- Bike Safety Demo
- Bullying, Cyberbullying, and the After Effects
- Dangers of Strangers
- Gang Education & Awareness
- Fraud Protection
- Internet Safety
- K9 Demo
- Opioid Awareness
- Risks and Facts on Vaping
- Seek 9-1-1
- Smart Driving

**MCSO
PROGRAMS**

- Career Day
- Citizen Police Academy
- Community & County Awareness Program
- MCSO Tours
- Risks & Facts on Vaping
- Sheriff Youth Week
- S.P.A. Tours (Student Professional Awareness)
- STORM
- VISCOMP

SERVICES

- Car Fit
- Flag Drop Box
- HOPE One
- Inmate Labor
- Medicine Drop Box
- Project Lifesaver
- Safe CARGO

**PUBLIC
SAFETY
CARDS**

- Gold Star Medi-File
- Gold Star Travel
- Refrigerator Card
- Register Ready ID Program

For more information, to enroll in a program, or to schedule a presentation/demo please contact program coordinator Alexa Quagliato at (732) 431-6400 x 1125. Visit our website, www.mcsonj.org and click on the Community Outreach link.



www.mcsonj.org